

# Purchase Terms and Conditions

These Purchase Terms and Conditions apply to the customer ("You") who wishes to buy Services from <https://ai-proff.com>,

RASKE CAPITAL LTD (16373677), Grantham House 46 Botanic Square, London, England, E14 0NJ.

(further "We", "Us", "Our").

## Purchases

You understand that in order to use our Services at our AI Dashboard (<https://ai-proff.com/>), you need to join Hub. To buy a token, you need to be authorized to your account and pay for it using your payment method

We undertake to upload/provide access to the Service(s) purchased by you into Your Account without undue delay as soon as we receive a notification about your payment.

We shall not be obligated to complete the purchase if payment attempts using the accepted methods are unsuccessful or are rejected by the payment service provider.

Purchases shall be made only from one's own customer account. We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household, or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers, or distributors.

You agree to provide current, complete, and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address, credit card numbers, and expiration dates so that we can complete your transactions and contact you as needed.

## Prices and payments

The listed prices at the time of order placement are valid. We reserve the right to change the prices or any other charges at any time without further notice.

Payments can be charged to the customer's account with a debit/credit card.

The services must be paid for in advance by the customers. Therefore, the customer can only buy the Services if sufficient credit is available on the customer's account.

You acknowledge and understand that the order will not be processed if a debit/credit card payment is not approved or returned for insufficient funds on deposit.

All payments are processed through our third-party payment service providers. This website is only notified when the payment has been completed and does not retain any payment information, such as credit card details.

### Refunds and replacements

You acknowledge and agree that any payments made for buying our Services can be refunded under the following conditions:

If you do not receive Services within the expected delivery time, you have the option to request a refund, or

If you accidentally made multiple payments for a single order, we will refund one or more of these payments.

Please be aware that there are circumstances where a refund cannot be provided:

If the Services have been delivered to you as per the agreed terms and in accordance with the provided description, a refund request will not be processed.

Refunds will not be available for orders that have not been paid for.

Requests for refunds based on any other reasons not explicitly outlined in the refund conditions will not be considered.

You may request a refund within 14 days of payment, provided that the tokens have not been used. Refunds will not be issued for any tokens that have been redeemed or utilized in any way.

If you wish to receive a refund, please reach out to our customer service. Your refund request will be reviewed after you provide the order number and the reason for the refund. If the request is approved, the refund will be credited to your account or bank card.

All items are virtual, have no value, and cannot be exchanged for real-world currency of any kind.

## Disclaimer

We do not guarantee continuous, error-free operation and access to our store and its Services.

By uploading any documentation or photos to AI-PROFF, you grant us explicit consent to collect, store, and process this information for the purpose of identity verification, compliance with legal and regulatory requirements, and enhancing our services. You acknowledge that you have the legal right to provide this information and that it is accurate, up to date, and belongs to you. Your data will be handled under our Privacy Policy and applicable data protection laws.

## Dispute:

In the event of a dispute, the parties agree to seek an amicable resolution through negotiation. If a resolution cannot be reached, the dispute will be governed by the laws of the country where the company is registered:

Disputes will be resolved in accordance with the laws of England and Wales, and the parties agree to the exclusive jurisdiction of the courts of England and Wales RASKE CAPITAL LTD (16373677),

## Prohibited Content:

Users are strictly prohibited from creating, uploading, or sharing content that includes, but is not limited to:

**Illegal Activities:** Content that promotes, encourages, or facilitates illegal activities, including drug trafficking, human exploitation, or violence.

**Hate Speech & Discrimination:** Content that promotes hate, discrimination, or violence against individuals or groups based on race, ethnicity, religion, gender, sexual orientation, disability, or nationality.

**Explicit or Harmful Material:** Pornographic content, explicit sexual material, or content depicting abuse, self-harm, or extreme violence.

**Child Exploitation:** Any content involving the exploitation or abuse of minors, including depictions of child abuse or sexualization.

**Intellectual Property Violations:** Content that infringes on copyrights, trademarks, or other intellectual property rights without proper authorization.

**Misinformation & Fraud:** Content that spreads false information, scams, phishing attempts, or promotes fraudulent activity.

Malicious Software: Content containing viruses, malware, or any other software designed to harm or exploit other users or systems.

Violation of these policies may result in the immediate suspension or termination of your account, and, where necessary, reporting to the relevant authorities.

We are committed to maintaining a safe, respectful, and lawful platform for all users. If you encounter content that violates these guidelines, please report it to us immediately.

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